

# Nocturnal Creatures FAQs

## **How do I book my visit to Nocturnal Creatures?**

Nocturnal Creatures is a free festival but it is recommended you book in advance as the capacity of each venue is limited to allow for social distancing. To book your tickets via Eventbrite, please visit Whitechapel Gallery's website [here](#).

Please note, you will need a different ticket for each of the venues. Each ticket is timed. Please arrive at the venues on time. If you arrive late, your space may be offered to someone else.

## **If I can no longer attend Nocturnal Creatures, can I cancel my ticket?**

Yes, if you can no longer attend Nocturnal Creatures, please cancel your booking via Eventbrite. Your space will be re-allocated.

## **Will there be a map of the festival?**

Yes, there will be a digital map of all the venues in the festival which you can also print at home, available on Whitechapel Gallery's website by 17 July.

## **Can I come as part of a group?**

Yes, you may attend Nocturnal Creatures as a group of 6. Please check the government guidelines for further advice. However, as capacity in each venue is limited, you may only book up to 2 tickets for each venue at a time.

## **Are face masks required?**

Yes, face coverings are mandatory at the Gallery and all indoor venues, unless exempt. Please use hand sanitiser at the front desk on arrival. See government guidance [here](#).

## **Is Nocturnal Creature suitable for young children?**

Nocturnal Creatures will run from 6-11pm. All artworks are safe for young children and there is no overtly sensitive content. Any children attending with a parent must have their own ticket and must be supervised by an adult at all times.

## **How will social distancing be managed in the spaces?**

The number of visitors to each venue will be limited Capacities are based on current public health guidelines.

Please keep a 2-metre distance from others. Members of staff on-site will manage social distancing and may ask visitors to wait outside the venue if it is at capacity, or to respect social distancing guidelines.

For Whitechapel Gallery's Covid policy, see [here](#).

**Will the events be recorded?**

This event is being photographed and/or video recorded for use in Whitechapel Gallery social media and communications. The festival will be broadcast on Whitechapel Gallery's Instagram (@WhitechapelGallery) during the night of 17<sup>th</sup> July 2021.

By booking a ticket, you consent to being filmed or photographed. If you have any questions or concerns, please get in touch with Whitechapel Gallery.

**Are there places to get food and drink?**

Yes, please see our Enhance Your Evening offer, listing a number of restaurants, bars and cafes in the local area.

At Whitechapel Gallery, drinks will be served in Inês Neto dos Santos' Bean Bar in the Creative Studio, or you can book a special three-course meal in collaboration with Townsend restaurant [here](#).

**Are toilets available in the venues?**

Toilets are available at Whitechapel Gallery, Toynbee Hall and Artsadmin. There are no toilets at 23-25 Brick Lane or Aldgate Square.

**Access**

Information about access at the Gallery is available [here](#). If you would like to discuss a particular request, we will gladly discuss with you the best way to accommodate it, please contact

[access@whitechapelgallery.org](mailto:access@whitechapelgallery.org) or call +44 (0)20 7522 7888 .

All venues are wheelchair accessible apart from Paula Morison's performance in Whitechapel Gallery's gallery 3. Venue access information is available on individual project pages, on the Whitechapel Gallery website as well as below.

All interpretation panels will be available in large print format.

Transcripts for the video works by Nicole Bachmann and Julianknxx are available on the Whitechapel Gallery's website, in the exhibition space and also in large print format.

We are unable to provide British Sign Language interpretation or audio descriptions for live performances. We are unable to provide live closed captioning or CART for this event.

All events will be live streamed in turn on the gallery's instagram account throughout the course of the evening.

### **How do I get to Nocturnal Creatures?**

Nocturnal Creatures is across venues in East London, all in close proximity of Whitechapel Gallery at 77-82 Whitechapel High Street, E1 7QX. Whitechapel Gallery is accessible by Tube, bus, foot and cycling:

Tube: Aldgate East Station (less than one minute walk)

Liverpool Street Station, Tower Gateway, Shoreditch High Street Overground station (15 minutes)

Buses: The 25, 205 and 254 stop outside the gallery. The 15, 115, 40, 42,45 and 67 buses stop outside Aldgate Station. The 35, 43,78,149, 242, 344 and 388 stop on Commercial Road. The 242 and 253 stop outside Liverpool Street Station.

Please contact Transport for London for detailed travel advice [tfl.gov.uk](https://tfl.gov.uk).